



# Maximum Reliability And Productivity For High Demand Mailing

Digital Mailing System  
with IntelliLink® Technology  
DM1100™



# Redefining the standard with unrivaled capabilities

Business Mail can mean different things to different people, but most will agree that you rely heavily on the mail to reach your organization's objectives. It is a tool that allows you to acquire new customers, promote the value of your business, fulfill orders and transactions and strengthen relationships with existing customers and business partners.

Your mail center is the hub of activity in your company's business. It's how you communicate to your customers and business partners and you can't miss a beat. High demand operational expectations are the norm and because of that, you need to count on mailstream equipment that delivers the utmost in reliability and productivity beyond compare. That's where Pitney Bowes comes in. Our goal is to help you achieve your goals. Pitney Bowes is the mailstream industry leader and as such, we know and understand the environment that you operate in. That's why we have built the DM1100™ which stands at the top of its class. This high-speed workhorse handles all types of mail, of various weights and sizes without as much as a blink and is always ready when you are. Whether you are processing mail for clients or for your customers and business partners, rely on the best – the one that's been designed with your business in mind.

## Engineered for endurance and optimum uptime

Our technologists have designed the DM1100™ to withstand ongoing and long-term operational impact in a high-volume mailing environment. With more capabilities and fewer moving parts to wear, you can depend on consistent dependability of performance.



# Simple control center operation

- **IntelliLink® Command Center** – This integrated and intuitive interface is your command center. This allows you to direct your system demands from this single, central location. The command center swivels so that it can easily be seen from all operation angles, and easily detaches for connection to high speed internet connection.
- **Easy To Read Prompts** – The IntelliLink® technology is incredibly powerful but has been designed to be simple to use for any level operator. The system guides the user with step-by-step instructions such as set-up, accounting, rating, and processing functions needed to get the mail out.
- **Job Presets** – Doing a lot of routine jobs? No problem! The system can store in memory up to 25 of your everyday jobs so that even new operators can run the application easily.
- **Simplified Rating** – The Control Center puts you in command giving you the flexibility to choose what rate is appropriate for the job. Select from USPS® Domestic and International rates as well as standard rates from UPS and FedEx.
- **Full Postal And Carrier Rating** – In addition to having access to domestic and international postal rates, you can view published rates for FedEx and UPS. Having the flexibility to compare rates and classes empowers you to make the best decision for your business.
- **Auto Oversize and Auto Class Select** – No need to manually intervene when you have an oversized or overweight piece of mail. The system's intelligence recognizes the piece and applies the correct postal surcharge and/or correct class as appropriate.

**IntelliLink® Command Center**  
Brings all control of the DM1100  
into a single central display

**Auto Sensors**  
automatically align mail for  
precise imprints

**Mixed Mail Feeding**  
Eliminates sorting by  
weight or size

**Weigh-on-the-Way™**  
Allows you to process mixed  
weight, mixed sized mail and  
apply Shape Based Rating rules

**Platform Weighing**  
Choose from 15 lb. to 149 lb.  
weighing parcel options

**Stacking Options**  
Maximize the DM1100's  
throughput speeds with  
productivity enhancing  
mail handling



**Envelope Ads**  
Add messages to your mail with  
a choice of downloadable  
envelope ads

**Ergonomically Designed Console**  
Provides the correct operator working  
For maximum productivity, minimizes  
noise and vibration and ample  
Supply storage



Uses digital technology to print USPS®  
compliant Information Based Indicia (IBIP)  
secure postage and applies downloadable  
postal inscriptions

# Process more mail in less time – eliminate end of day bottlenecks

High Volume Mailers Demand Speed – and get it with the DM1100™. There is no other mailing system in its class that can get your big jobs done at the speeds the DM1100™ can handle. This highly talented system automatically feeds, seals, prints postage and stacks up to 295 pieces per minute of uniformly sized mail. In an operation like yours, time is a precious commodity. And you can rely on the DM1100's advanced technology to help you get the jobs out the door quickly.

- **True Mixed Mail Feeding**

eliminates manual sorting of varying types of mail. With specially designed self-aligning rollers and anti-skew sensors, the DM1100™ feeder stack accepts capacity up to 6" of varied types of material in a continuous stream. Even "puffy mail" (bubble-lined envelopes) moves effortlessly through the system with accurate rating and solid postage application.



- **Weigh-On-The-Weigh™ (WOW™)**

in-line weighing processes mail faster than ever before at 140 letters per minute, handling mixed-sized mail up to 12" x 15" and weighing up to 16 oz. automatically. WOW™ comes complete with Shape Based Rating so the system individually weighs your mail pieces, measures the size and sets the system to print the correct postage on each piece. This maximizes the overall throughput of your mail and eliminates end of day bottlenecks.



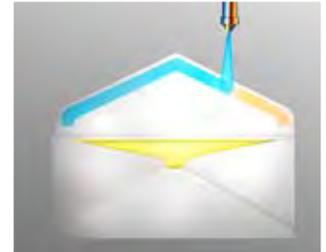
- **Seal in Open and Closed Flap**

Minimize hand sorting with the DM1100™. The system is highly intelligent and accommodates mixed envelope flap configurations. If you have a stack of closed flap, open flap and pre-sealed mail all mixed together, it's no problem. The DM1100™ handles them effortlessly.



- **Postcards and "dark mail"** can be difficult to process. But not for the DM1100™. Equipped with advanced detection sensors located throughout the feeding and transport path, difficult material is processed painlessly. The sensors automatically align the mail piece to protect its contents while ensuring precise postage imprinting.

- **Jet-Spray Sealing with Sensor Controls** give you the confidence that any style envelope is securely sealed. Exclusive sensors identify and follow the contours of the envelope flap applying the appropriate amount of sealant to the glue line. The system's unique interlocking pressure rollers apply just the right amount of pressure to ensure tip-to-tip sealing.



- **Differential Weighing** – This feature enables you to place mixed mail pieces on the scale platform and as you remove a single piece from the stack, the correct rate is calculated, and the proper postage is printed. This greatly speeds the processing of mixed weight mail and parcels, and increases your mailroom efficiency.



- **Auto Tape Mode** – Processing heavier mail that requires a tape can be repetitive and time consuming. This feature sets the system to automatically generate a tape when material is placed on the scale.



- **Dual Tape Capability** – The DM1100™ Drop-In Roll Tape system is designed with efficiency in mind. You can use the feature with either gummed or pressure sensitive tape and deliver the tape either wet or dry. Your supply usage will be trimmed down since each tape is cut to the exact size.



- **Standard INVIEW™ Accounting** – Tracks and displays expenses for up to 300 accounts. A built-in keypad allows the full naming of accounts, and speed codes provide for quick selection as well as 15 operators, transaction level data and enhanced reporting capabilities.

# The DM1100™ with coveted IntelliLink® technology gives you operational authority



At the end of the day when the mail needs to get out, the DM1100™ is a vital necessity and an integral part of your operation. With the entire control center in front of you, it puts you in the driver's seat and gives you the power to make the right decisions for your business mailing needs. The system comes fully equipped with the revered IntelliLink® technology, an integrated and intuitive interface that delivers single-point access to everything you need to manage your operation efficiently and effectively. You can easily activate and control all of the functions of the DM1100™ directly from the IntelliLink® Command Center, giving you access to dynamic capabilities.

*IntelliLink® Technology — gives you direct access to a complete suite of management information and service capabilities that will help raise your mail center to new levels of productivity and efficiency*

## Constant Connection

- 24/7 High Speed Internet Connectivity For Speedy Downloads.
- Upload Confirmation Services transactions for convenient mail piece tracking.

## USPS® and carrier rate updates

- IntelliLink® downloads carrier and postal rate, class and service changes directly to your system when you need them.

## USPS® and other carrier payment solutions

- Pre-pay for postage and earn interest on the balance of your Reserve Account or get a postage advance with 24/7 access.

## Download improved system features and upgrades

- Get instant updates to your DM Series™ operating system for maximum performance and productivity while eliminating near term obsolescence.

## Download USPS® Confirmation Services

- **E-Return Receipt** – This service from the USPS® eliminates the need to fill out the traditional Return Receipt “green cards” and gives you a substantial discount. Combine e-Return Receipt with Certified Mail™ to get both proof of mailing and proof of delivery.
- **Delivery Confirmation™** – Get confirmation on the date, Zip Code™ and time the mail piece was delivered.
- **Signature Confirmation™** – All the advantages of Delivery Confirmation with the additional benefit of requiring the recipient's signature. A proof of delivery record including the recipient's signature, is maintained by the USPS® and is available by fax, mail or e-mail.
- **Certified Mail™** – Receive an optional proof of mailing as well as a unique tracking number that allows you to obtain delivery details online.

## Features on demand

- **Envelope Ads** can be downloaded to promote your business, your favorite charity or to celebrate a holiday.
- **Postal Inscriptions** are required to meet USPS® regulations for postal discounts and can be downloaded when considering a new class of mail.

## Virtually unlimited accounting options

Money management at its best. Whether you want to track 1 or 1,000 accounts, the flexibility is yours. Allows you to effectively manage, track and charge-back departmental or client costs.

- Download Departmental Accounting software to expand your accounting capacity.

# DM1100™ specifications

<b>Size</b>	Length: 77" w/drop stacker, 87" w/power stacker Width: 24", Height: 19"
<b>Weight</b>	137 lbs.
<b>Electrical</b>	Operates on 100 - 240 VAC, 50/60 Hz, 6.5 amps max. plus 3.0 amps max. accessory outlet UL listed Energy Star®
<b>Speed/Productivity</b>	Up to 295 letters per minute (non-WOW™ mode) Up to 145 letters per minute (WOW™ mode)
<b>Media Specifications</b>	Minimum: 3 1/2" x 5" postcard size Maximum: 12" x 15" with WOW™ 13" x 15" without WOW™ Thickness: .007" min. to 3/4" max. Envelope Flap Depth for sealing: – Flaps open: Minimum .75", Maximum 4" – Flaps closed: Minimum .75", Maximum 2.75"
<b>Connectivity Requirements</b>	Constant Connection - High Speed Internet Connectivity – Supplied installation kit includes LAN adapter and 14' Ethernet cable – IntelliLink™ Command Center easily detaches to simplify connections. – Optional analog modem connectivity available

## Guaranteed satisfaction

At Pitney Bowes, we are committed to providing our customers with the finest products backed by the highest quality service, and we won't be satisfied until you are satisfied. Ask your sales representative for more information about our Customer Satisfaction Guarantee.

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# Standard operating features

<b>Standard Operating Features</b>	Auto-Dating Multiple Tapes (1-99) Low Fund Alert High Value Protection Original Value Resetting Sealant Level Indicator Seal Only And No Seal Modes Low Ink Alert Password Security Standard Envelope Advertisements (8) Standard Postal Inscriptions (10) Maximum Thickness Warning Weigh-on-the-Way™ (WOW™) Technology Mixed Size, Thickness And Weight Feeding Open And Sealed Envelope Feeding Time/Date Stamp Custom Messaging Postage Pass
<b>Optional Features and Peripherals</b>	Differential Weighing Interfaced Weighing Platforms (15 lb., 30 lb., 70 lb., 149 lb.) Barcode Scanner Power Stackers Furniture Console PC Monitor Mounts Document Printer Business Manager Accounting Budget Manager Accounting Residual Rates

## Service professionals ready when you need them

If you need service, our nationwide network of 1500 trained Pitney Bowes service professionals is ready to help. Our Computer Enhanced Service Management System lets us record your request, instantly call up a complete history of the equipment, and quickly dispatch a local Customer Service Representative with the right skills.



*Engineering the flow of communication™*

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